

Maricopa Region 911



Liz Graeber

Maricopa Region

911

911
Infrastructure

Wireless 911
Routing

911 Addressing

CENS

Twenty Six 911 Centers

911 Infrastructure

- 911 Networks
- Installation of 911 Equipment
- 24X7 Maintenance 911 Equipment
- Telephony Advocate for 911 Centers

Wireless 911

- 60% of 911 calls
- Dual Selective Routers
- Routes cell calls according to X/Y location
- Plots caller's X/Y 911 Map

911 Addressing

- Master Street Address Guide
- 911 Mapping
- Cell Tower and Sectors

Community Emergency Notification System

- CENS allows emergency agencies to notify citizens of disasters and emergencies via the telephone system
- Approximately 500 calls a minute
- Wireline phones only

Challenges

- 911 Funding
- Changing Technology
- CENS Funding
- Growth

Questions?

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